

Privacy Statement of Tadman (Pty) Ltd

Effective Date: 2025

Tadman (Pty) Ltd ("Tadman", "we", "our" or "us") is committed to protecting your privacy and ensuring that your Personal Information is collected, used, stored and processed in accordance with the Protection of Personal Information Act 4 of 2013 ("POPIA") and other applicable laws.

As an authorised Financial Services Provider (FSP No. 52338), we recognise the importance of safeguarding the Personal Information entrusted to us by our clients, employees, suppliers and website users.

What Personal Information We Collect

Depending on the nature of our relationship with you, we may collect and process Personal Information including:

- Full names and identification information;
- Contact details such as email addresses, telephone numbers and physical addresses;
- Financial and banking information;
- Employment and business information;
- Records of communications and correspondence;
- Information required for regulatory and compliance purposes;
- Website usage information collected through cookies and similar technologies.

How We Use Your Personal Information

We process Personal Information for legitimate business purposes, including:

- Providing financial products and services;

- Managing client relationships and service delivery;
- Complying with legal and regulatory obligations;
- Conducting risk assessments and due diligence processes;
- Communicating with clients and stakeholders;
- Improving our services and website functionality;
- Maintaining business records and administration;
- Preventing fraud and ensuring security.

We will only process Personal Information where we have a lawful basis to do so.

Sharing of Personal Information

We may share Personal Information with:

- Regulatory authorities and government agencies where required by law;
- Professional advisers, auditors and compliance service providers;
- Third-party service providers who assist us in operating our business;
- Financial institutions and business partners where necessary to provide services.

Where Personal Information is shared with third parties, appropriate contractual and security measures are implemented to protect such information.

International Transfers

In certain circumstances, Personal Information may be transferred to service providers or business partners located outside South Africa. Where this occurs, we will ensure that appropriate safeguards are in place and that such transfers comply with POPIA and any other applicable privacy laws.

Information Security

We take reasonable technical and organisational measures to protect Personal Information against loss, misuse, unauthorised access, disclosure, alteration or destruction. These measures include access controls, secure systems, data encryption where appropriate, and ongoing monitoring of our information security environment.

Retention of Information

We retain Personal Information only for as long as necessary to fulfil the purpose for which it was collected, to comply with legal and regulatory obligations, or to protect our legitimate business interests. Thereafter, information is securely deleted or destroyed.

Your Rights

Subject to applicable law, you have the right to:

- Request access to your Personal Information;
- Request correction of inaccurate or incomplete information;
- Request deletion of Personal Information where legally permissible;
- Object to certain processing activities;
- Withdraw consent where processing is based on consent;
- Lodge a complaint with the Information Regulator.

To exercise any of these rights, please contact our Information Officer using the details below.

Cookies and Website Usage

Our website may use cookies and similar technologies to enhance user experience, analyse website traffic and improve our services. You may adjust your browser settings to refuse cookies, although certain website functions may be affected.

Information Officer

For any questions relating to this Privacy Statement or the processing of your Personal Information, please contact:

Luke Sparks

Information Officer

Telephone: +27 11 510 9754

Email: luke@tadman.co.za

Physical Address:

Abcon House
Fairway Office Park
52 Grosvenor Road
Bryanston, Gauteng, 2021

Postal Address:

PO Box 67663
Bryanston, Sandton, 2021

Complaints

If you believe that your Personal Information has been processed unlawfully, you may lodge a complaint with the Information Regulator of South Africa.

Information Regulator (South Africa)

Email: infoereg@justice.gov.za

Telephone: +27 10 023 5207

Updates to this Privacy Statement

We may update this Privacy Statement from time to time to reflect changes in our legal obligations, business practices or services. The latest version will always be available on our website.

Tadman (Pty) Ltd

Financial Services Provider (FSP No. 52338)

Directors

CB Naser, DS Savage, LS Sparks